



Support Services

POWER ON FASTER & SMARTER

We designed the NEXTracker™ self-powered tracking system from the ground up with constructability, precision engineering and on-site support as our guiding principles. Leveraging over 35 years of boots-on-the-ground experience, NEXTracker Support Services take PV tracking to the next level. Our services facilitate tracker system installation, lower project costs, speed up project completion, and ultimately provide you with superior support — all to advance clean, reliable solar energy.

Driven by customer demand, our on-site support and training programs include installation and commissioning, tool maintenance, PowerworX™ certification, and Support Base™. NEXTracker Support Services propel your solar project to that all important point — when you flip the switch and POWER ON.

“ NEXTracker’s field support services are top notch.

The on-site NEXTracker team helps speed up installation and streamline logistics. It’s all hands-on deck, and we’re more productive with them on-site. ”

— Nic Stover
CEO of CalCom Solar

INTRODUCING SUPPORT BASE

NEXTracker introduces a first-of-its kind field support center — NEXTracker Support Base. Delivering complete on-site assistance and staffed by NEXTracker personnel, Support Base’s thoughtfully designed modular units offer brains and brawn. Featuring a knowledge center loaded with relevant product, training and construction documentation, and a workstation for tool maintenance, NEXTracker’s Support Base deploys real-time, accessible response to meet any installation need.



Support Base on-site container



TIERED SUPPORT TAILORED TO YOUR NEEDS

With three levels of support, NEXTracker Support Services are geared to a range of project sizes and requirements.

SILVER	GOLD	PLATINUM
INSTALLATION SUPPORT		
<p>Dedicated NEXTracker Project Manager</p> <p>Installation Training: PowerworX™ Academy</p>	<p>NEXTracker Project Manager</p> <p>Dedicated NEXTracker Construction Manager</p> <p>Installation Training: PowerworX™ Academy</p> <p>On-Site Installation Guidance</p> <p>Huck Tool Training</p>	<p>NEXTracker Project Manager</p> <p>Dedicated NEXTracker Construction Manager</p> <p>Installation Training: PowerworX™ Academy</p> <p>On-Site Installation Guidance</p> <p>On-Site Huck Tool Training</p> <p>On-Site Logistics Support</p> <p>Support Base™</p>
COMMISSIONING SUPPORT		
<p>Commissioning Training and Qualification</p>	<p>NEXTracker Specialist Commissions up to 5 MW / day</p> <p>Hardware and Software Troubleshooting and Training</p> <p>O&M Training</p>	<p>NEXTracker Specialist Commissions up to 10 MW / day</p> <p>Hardware and Software Troubleshooting and Training</p> <p>O&M Training and Support</p>



NOW OFFERING POWERWORX CERTIFICATION

PowerworX Academy is a hands-on certification seminar. Join the ranks of the hundreds of PowerworX graduates in this all-day workshop; learn installation techniques, quality care, logistics planning, and NEXTracker design fundamentals. This certification program is for field installers, project designers and NEXTracker partners.

For more information, email: PowerworX@NEXTracker.com

*PowerworX is a NABCEP accredited program.

