



Support Services

POWER ON FASTER & SMARTER

We designed the NEXTracker™ self-powered tracking system from the ground up with constructability, precision engineering and on-site support as our guiding principles. Leveraging over 35 years of boots-on-the-ground experience, NEXTracker Support Services take PV tracking to the next level. Our services facilitate tracker system installation, lower project costs, speed up project completion, and ultimately provide you with superior support — all to advance clean, reliable solar energy.

Driven by customer demand, our on-site support and training programs include installation and commissioning, tool maintenance, PowerworX™ certification, and Support Base™. NEXTracker Support Services propel your solar project to that all important point — when you flip the switch and POWER ON.

“NEXTracker’s field support services are top notch.

The on-site NEXTracker team helps speed up installation and streamline logistics. It’s all hands-on deck, and we’re more productive with them on-site.”

— Nic Stover
CEO of CalCom Solar

INTRODUCING SUPPORT BASE

NEXTracker introduces a first-of its kind field support center — NEXTracker Support Base. Delivering complete on-site assistance and staffed by NEXTracker personnel, Support Base’s thoughtfully designed modular units offer brains and brawn. Featuring a knowledge center loaded with relevant product, training and construction documentation, and a workstation for tool maintenance, NEXTracker’s Support Base deploys real-time, accessible response to meet any installation need.



Support Base on-site container



TIERED SUPPORT TAILORED TO YOUR NEEDS

With three levels of support, NEXTracker Support Services are geared to a range of project sizes and requirements.

SILVER	GOLD	PLATINUM
INSTALLATION SUPPORT		
Dedicated NEXTracker Project Manager	NEXTracker Project Manager	NEXTracker Project Manager
Installation Training: PowerworX™ Academy	Dedicated NEXTracker Construction Manager	Dedicated NEXTracker Construction Manager
	Installation Training: PowerworX™ Academy	Installation Training: PowerworX™ Academy
	On-Site Installation Guidance	On-Site Installation Guidance
	Huck Tool Training	On-Site Huck Tool Training
		On-Site Logistics Support
		Support Base™
COMMISSIONING SUPPORT		
Commissioning Training and Qualification	NEXTracker Specialist Commissions up to 5 MW / day	NEXTracker Specialist Commissions up to 10 MW / day
	Hardware and Software Troubleshooting and Training	Hardware and Software Troubleshooting and Training
	O&M Training	O&M Training and Support



NOW OFFERING POWERWORX CERTIFICATION

PowerworX Academy is a hands-on certification seminar. Join the ranks of the hundreds of PowerworX graduates in this all-day workshop; learn installation techniques, quality care, logistics planning, and NEXTracker design fundamentals. This certification program is for field installers, project designers and NEXTracker partners.

For more information, email: PowerworX@NEXTracker.com

*PowerworX is a NABCEP accredited program.

